

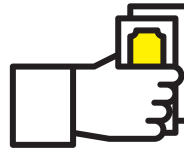
Stay Alert for Fraud Awareness this Holiday Season

BE AWARE OF THESE COMMON UTILITY SCAMS



■ **Disconnection Deception**

Scammers call threatening disconnection of your utility service, demanding immediate payment by prepaid cards.



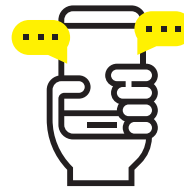
■ **Power Restoration Charge**

Scammers call offering to restore power more quickly for a fee in the aftermath of severe storms causing widespread power outages.



■ **Overpayment Tactic**

Scammers call claiming you have overpaid your utility bill, and you need to provide personal bank account information or a credit card number to facilitate a refund.



■ **Identification Attack**

Rather than directing victims to call a 1-800 number, the scammers direct the caller to press 1 to collect more data in an effort to get personally identifiable information.



■ **Number Spoofing**

Scammers will spoof a callback number that closely resembles the utility's number.



■ **Door Knocking Impostor**

Door-to-door impostors pose as utility workers to gain entry or access into unsuspecting victims' homes.